

## 1-1 Connect Volunteer



Do you have a PI or have a close family member who does? Are you empathetic, compassionate and keen to use your familiarity with the healthcare system to help others? If so, you could be a good fit for our 1:1 Connect program, where you will have the opportunity to support one or more of our members who have requested assistance.

### Position Description

Our 1-1 Connect volunteers provide a lifeline to individuals newly diagnosed with PID, people needing a helping hand through the healthcare system or others who may be going through a difficult time in their lives. Trained in peer support techniques, you will be paired with an ImmUnity Canada member in your province who has requested assistance, and provide the much-needed support that will help them.

### Core Experiences

Working as a 1-1 Connect volunteer is a very rewarding experience and you will be:

- ★ Writing a profile of your skills, abilities and experiences, which will be used to pair you with an individual requiring support



- ★ Working closely 1-1 with this person, over a fixed time period, until help is no longer required
- ★ Communicating via telephone, email, virtual platforms and/or in person
- ★ Using active listening skills to hear your mentee's concerns
- ★ Doing research, at times, to help with problem-solving
- ★ Communicating sensitively with the individual requiring assistance
- ★ Maintaining a compassionate attitude and confidentiality at all times

## Experience, skills, qualities and equipment needed

To be able to complete these tasks with ease, you should:

- ★ Have personal experiences with Primary Immune Deficiency, either as a patient or family member
- ★ Be compassionate, caring, kind and sensitive
- ★ Be cooperative, helpful, reliable, competent, friendly, non-judgemental, honest, an excellent communicator, organized, responsible, accountable and knowledgeable
- ★ Be able to maintain confidentiality
- ★ Be over 21 years of age
- ★ Have access to a computer, stable internet connection and cellphone

## Onboarding/Training Provided

As a new volunteer, you will receive an ImmUnity Canada volunteer handbook, which contains some useful information about the organization, our policies and your rights and responsibilities. We will also provide you with a 1-1 CommUnity Mentor handbook that comprises your training, and support you along your journey..

## Benefits to you as a Volunteer

At ImmUnity Canada, we gain a great deal from the work of our volunteers and hope that as a 1-1 CommUnity Mentor, you will feel appreciated. We offer a personal reference to all volunteers and hope the experience will also benefit you in the following ways:

- ★ Improve your listening and communication skills
- ★ Develop your leadership skills
- ★ Gain an insight into other people's experiences of living with PID
- ★ Make sense of your own experiences by using them to help others



- ★ Gain satisfaction from knowing you have helped a peer navigate through a difficult time in their life

## Location

Remote/virtual position.

## Time Commitment

- ★ Dependent on demand
- ★ You should be able to commit for a minimum of 3 sessions.

## Application Process

Application form, email and resume, followed by a quick telephone call, and then an interview over Zoom.

Please fill out an online volunteer application form, and send this and your resume with an email explaining why you are interested in this role, to Fiona, the Project and Volunteer Coordinator:

[volunteer@immunitycanada.org](mailto:volunteer@immunitycanada.org)