

## CommUnity Connect Facilitator



Are you outgoing, compassionate, Zoom-savvy and enjoy facilitating groups of people? Our CommUnity Connect Group facilitators are vital to creating a sense of community for members who are geographically isolated from each other. Provide a listening ear and guide the conversations, as well as make new friends in this very important and valued role.

### Position Description

ImmUnity Canada provides informal group peer support across Canada for immunodeficiency patients and caregivers. A support group is a gathering of people facing common issues to share experiences and information. By doing this, other participants are able to offer support, encouragement, and comfort, and receive the same in return. These groups are informally guided by volunteer peers who have no formal training.



Our CommUnity Connect Group facilitators have a central role in the development of a sense of community among our members. We offer national, provincial/regional support groups that any member can join, covering diverse topics affecting the immunodeficiency community. We also offer more specific peer support groups, such as for parents and caregivers, and older adults.

## Core Experiences

Working as a volunteer CommUnity Connect Group facilitator, you will be:

- Connecting with group members as a peer with lived immunodeficiency experience
- Ensuring that those attending the group feel at ease by creating a friendly, safe environment
- Encouraging group participation and discussion, and a sense of community support
- Opening, closing and facilitating discussions, ensuring that community rules are adhered to
- Providing feedback to ImmUnity Canada about attendance numbers and issues discussed

## Experience, skills, qualities and equipment needed

To be able to complete these tasks with ease, you should:

- Be over 21 years of age
- Enjoy meeting new people
- Have strong communication and listening skills
- Have lived experience of immunodeficiencies, as a patient or caregiver
- Feel comfortable using Zoom, or willing to be trained on how to use it
- Have access to a computer and a stable Internet connection

## Onboarding/Training Provided

As a new volunteer, you will receive an ImmUnity Canada volunteer handbook, which contains some useful information about the organization, our policies and your rights and responsibilities. We will also provide you with a position/facilitation guide, which includes instructions on how to use Zoom, and opportunities to meet other volunteers to share best practices. Finally, we will equip you with ground rules and provide staff support for any issues arising.



## Benefits to you as a Volunteer

At ImmUnity Canada, we gain a great deal from the work of our volunteers and hope that as a CommUnity Connect facilitator, you will feel appreciated. We will offer you a personal reference and hope the experience will also benefit you in the following ways:

- Increase your confidence in public speaking and facilitation
- Enable you to recognize, explore and shape your leadership skills
- Develop your negotiation and problem-solving skills
- Make you feel valued in your contribution to creating a sense of community among our members

## Location

Remote/virtual position.

## Time Commitment

- 2 hours per month, depending on demand
- You should be able to commit for a minimum of 1 year or more.

## Application Process

Application form, plus brief email and resume, followed by an informal interview via telephone or Zoom.

Please fill out the online application form, and send your resume and an email explaining why you are interested in this role, to Fiona, the Project and Volunteer Coordinator:

[volunteer@immunitycanada.org](mailto:volunteer@immunitycanada.org)